



CPOnline FAQs

What is CPOne?

CPOnline is a web-hosting and ecommerce service from Radiant Systems designed especially for CounterPoint merchants. Because CPOne is fully integrated with CounterPoint, you can easily open an online store using your existing inventory, prices, and customers.

CPOnline is the fastest way to expand your offerings to the web and start reaching new customers. Integrated retail and ecommerce doesn't get any easier than this!

What version of CounterPoint can I use?

CPOnline works with both CounterPoint V7 and CounterPoint SQL.

I want a unique look and feel for my store. Is that possible?

Yes! In addition to several very customizable templates, Radiant Systems offers design services and custom modification options to help you customize the look and feel of your CPOne store.

I'm not very technical. Will I be able to set up an online store?

Yes! CPOne includes built-in templates and point-and-click layout editors to make setting up your online store a snap. You can add your own images, change the color theme, highlight featured items, set up search options, and much more—all without editing a single line of HTML.

I don't have time to set up an online store. Can you help?

Yes! Radiant Systems offers services to help you build your CPOne store and teach you how to maintain it and make it more profitable.

How much does CPOne cost?

The one-time registration fee for CPOne is \$300. Additionally, you must purchase a domain name (if you don't already have one) and an SSL certificate.

The monthly fee for CPOne depends on the number of orders downloaded into your store. The monthly fee includes:

- Thousands (yes, thousands!) of easy-to-use options for customizing your store
- Web hosting and 24/7/365 monitoring
- Telephone and email support
- Search Engine Optimization features
- Google Base transfer utility
- Unlimited emails to online shoppers
- Integrated site statistics
- Monthly vulnerability scans by Trustwave, the leading provider of PCI compliance solutions
- And much more!

For all of its capabilities, CPOne is incredibly affordable. In fact, if you compare it to other ecommerce solutions feature for feature, you'll find that CPOne is one of the most cost-effective ways for you to open your own online store.

How do I drive traffic to my store?

CPOnline includes Search Engine-friendly templates and built in tools to easily submit your site map and items to Google.

Radiant's Search Engine Optimization experts offer free consultations to teach CPOne merchants how to increase sales by optimizing their sites. If you don't have time to optimize your own site, Radiant offers basic and full-service SEO programs.

How do I sign up for CPOne?

You can sign up for CPOne today at www.counterpointonline.com.